

FORM HDP-1449 (Based on Form PTO-1449)

**PATENT AND TRADEMARK OFFICE**  
**INFORMATION DISCLOSURE CITATION**  
 (Use several sheets if necessary)

Sheet 1 of 1

ATTORNEY DOCKET NO.	SERIAL NO.
7784-000650	<u>Unknown</u> 10/629,727
APPLICANT	
Olney, et al.	
FILING DATE	GROUP
New Application	<u>Unknown</u> 3623

**U.S. PATENT DOCUMENTS**

Ref. Desig.	Examiner's Initials	Document Number	Date	Name	Class/ Subclass	(If appropriate) Filing Date

**FOREIGN PATENT DOCUMENTS**

Ref. Desig.	Examiner's Initials	Document Number	Date	Country	Class/ Subclass	Translation Yes	No

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)**

Ref. Desig.	Examiner's Initials	
1.		Olney, G.B., Continuous Cost and Quality Improvement: An MIS Case Study, The 19 <sup>th</sup> International Conference for the Management and Performance Evaluation of Enterprise Computing Systems, December 5-10, 1993.

Examiner:

Date Considered: 6/18/02

EXAMINER: Please initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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